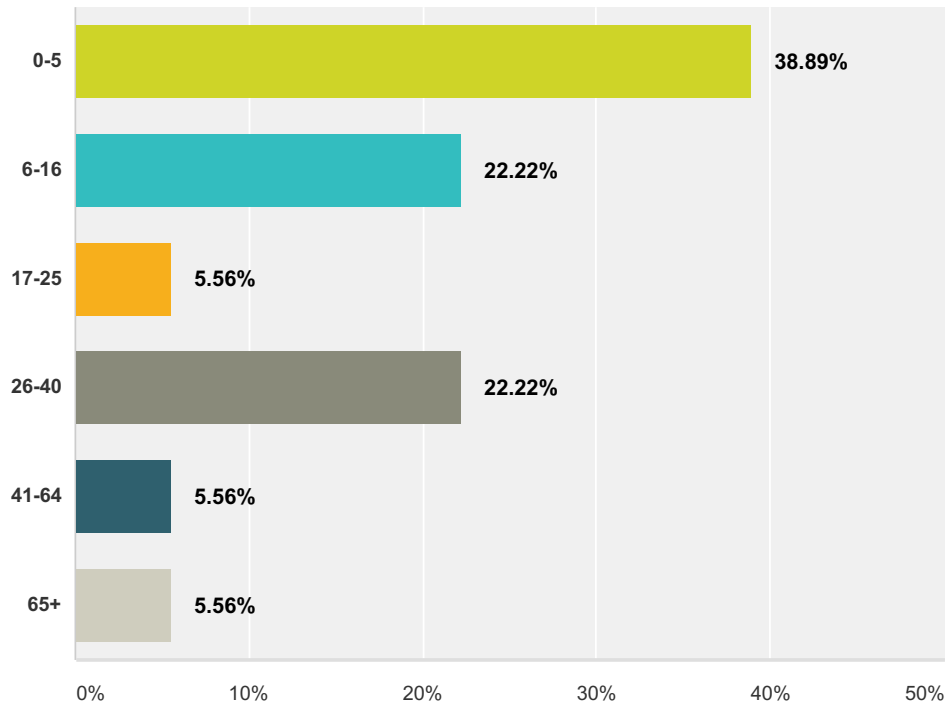


Q3 What age group is the patient? (if you are the patient please note your own age)

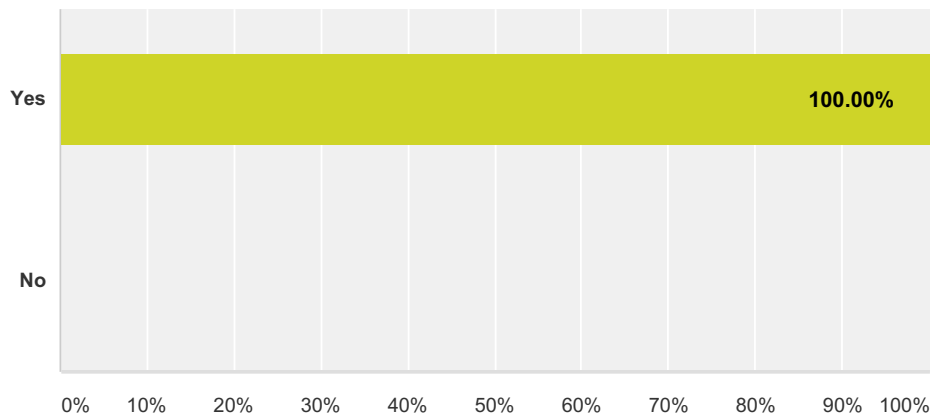
Answered: 18 Skipped: 0



Answer Choices	Responses
0-5	38.89% 7
6-16	22.22% 4
17-25	5.56% 1
26-40	22.22% 4
41-64	5.56% 1
65+	5.56% 1
Total	18

Q5 Did you speak to NHS 111 before coming to the Primary Care Centre?

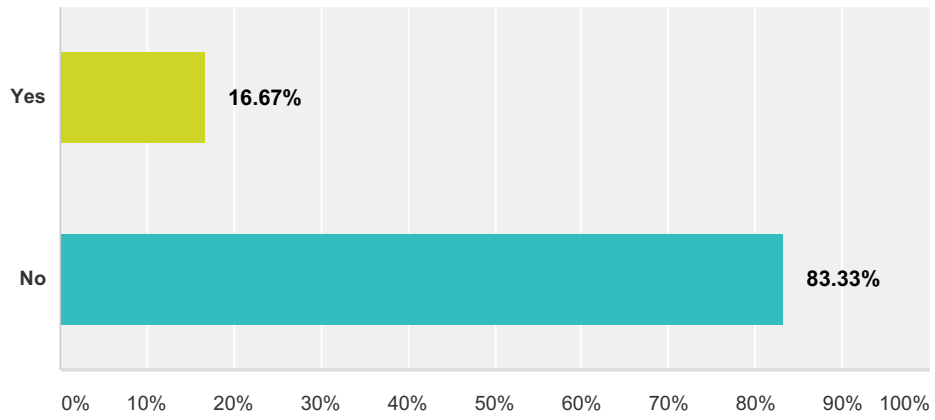
Answered: 18 Skipped: 0



Answer Choices	Responses
Yes	100.00% 18
No	0.00% 0
Total	18

Q6 Did you phone your Doctors Surgery before speaking to NHS 111?

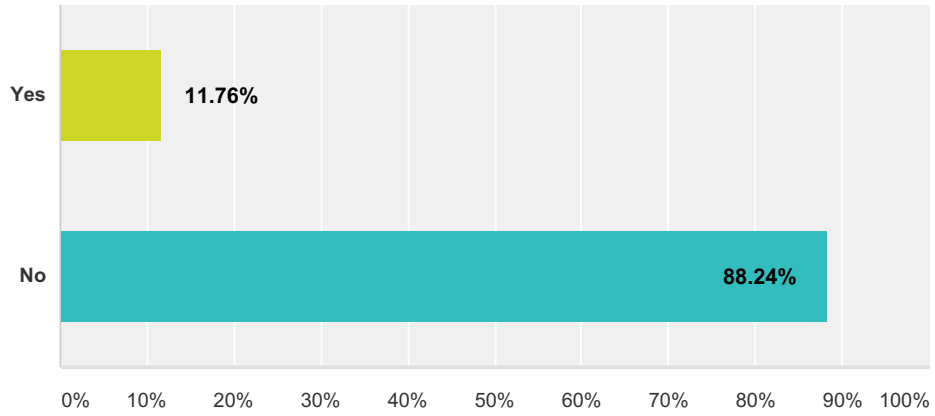
Answered: 18 Skipped: 0



Answer Choices	Responses
Yes	16.67% 3
No	83.33% 15
Total	18

Q7 Were you advised to come to the Primary Care Centre by another service which was NOT NHS 111?

Answered: 17 Skipped: 1

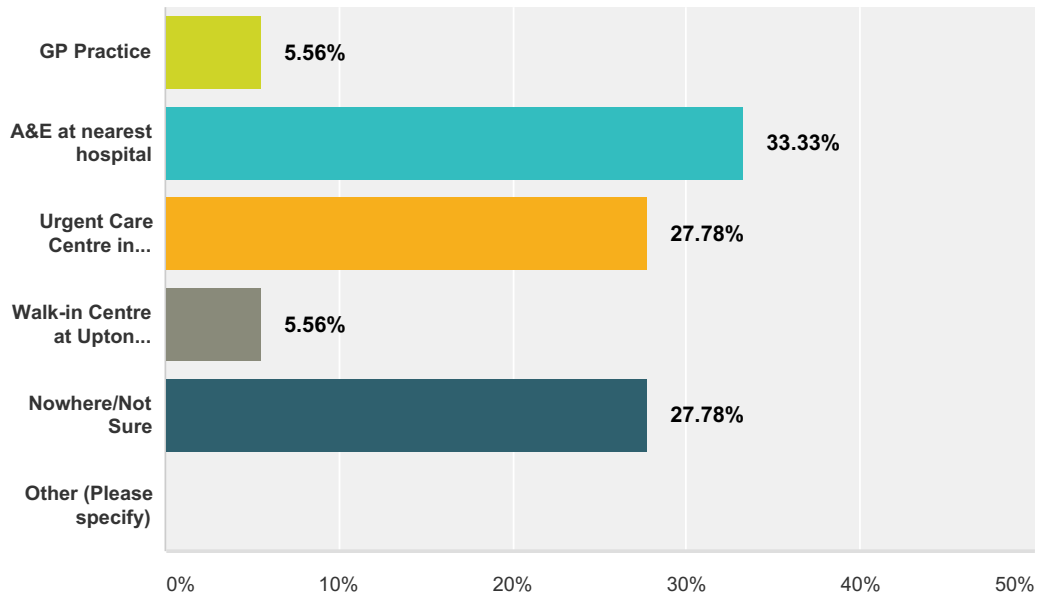


Answer Choices	Responses
Yes	11.76% 2
No	88.24% 15
Total	17

#	If Yes, please give details	Date
1	NHS111	12/8/2014 3:43 AM

Q8 Where do you think you would have gone if there was no Primary Care Centre?

Answered: 18 Skipped: 0

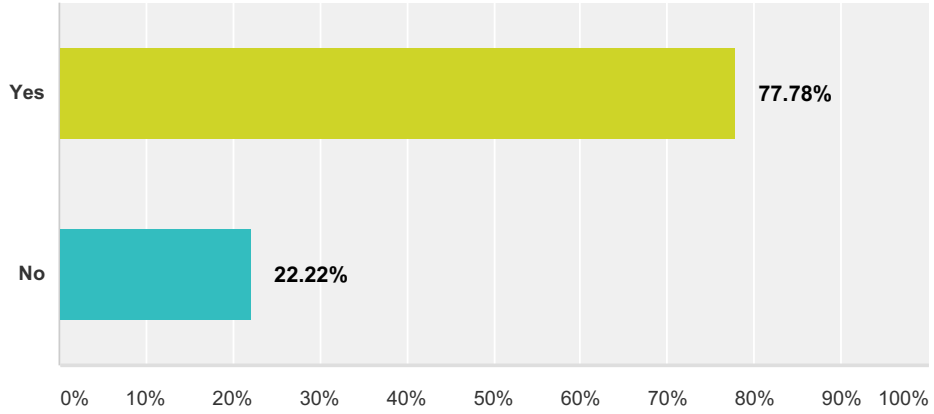


Answer Choices	Responses
GP Practice	5.56% 1
A&E at nearest hospital	33.33% 6
Urgent Care Centre in Bracknell	27.78% 5
Walk-in Centre at Upton Hospital	5.56% 1
Nowhere/Not Sure	27.78% 5
Other (Please specify)	0.00% 0
Total Respondents: 18	

#	Other (Please specify)	Date
	There are no responses.	

Q9 Did you already know about the Out of Hours Primary Care Centre before attending this time?

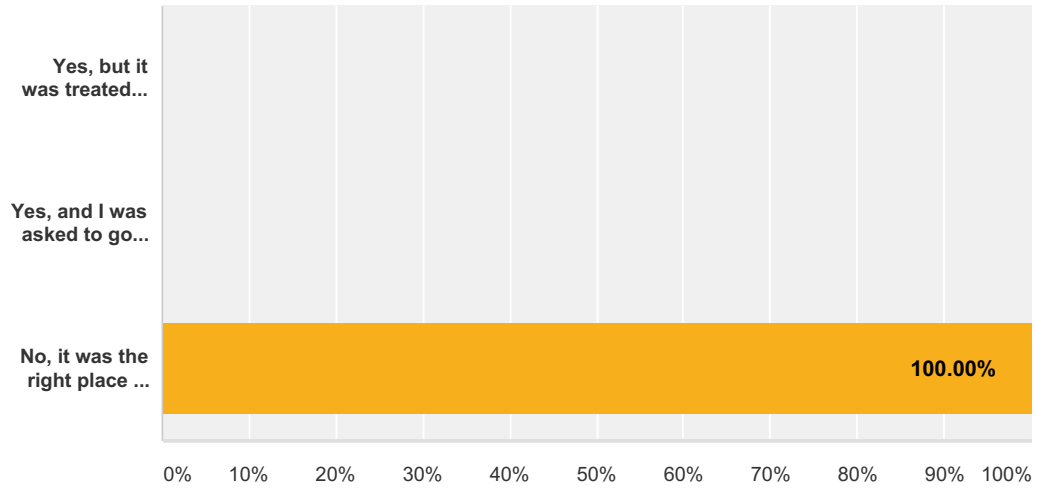
Answered: 18 Skipped: 0



Answer Choices	Responses	
Yes	77.78%	14
No	22.22%	4
Total		18

Q10 When you saw to the Doctor at the Primary Care Centre were you advised that your condition should be treated at a different location, for example, pharmacist, GP, or A&E?

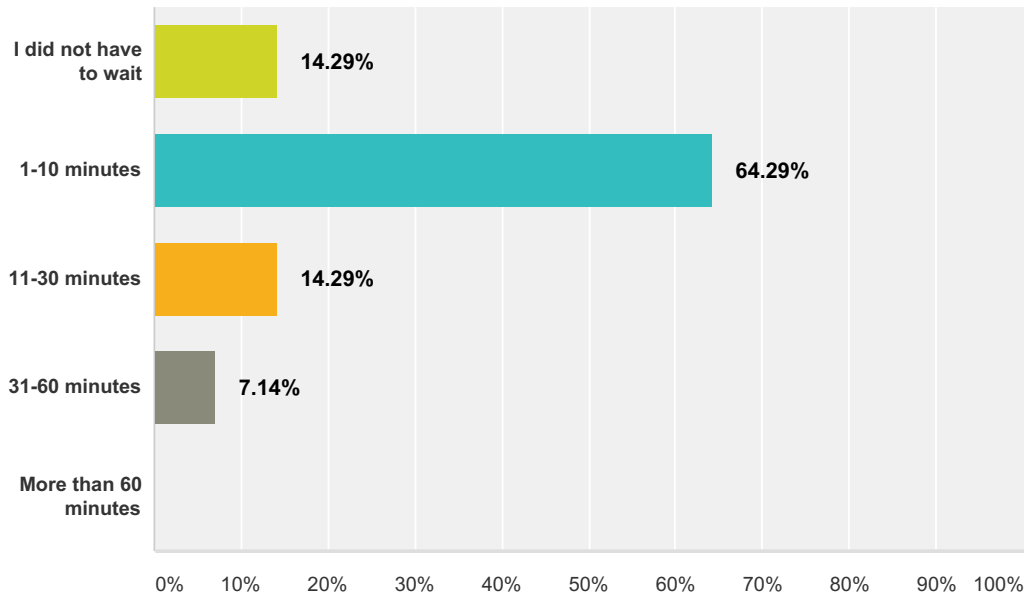
Answered: 12 Skipped: 6



Answer Choices	Responses
Yes, but it was treated anyway by the GP there and then	0.00% 0
Yes, and I was asked to go there instead	0.00% 0
No, it was the right place to come	100.00% 12
Total	12

Q11 From the time you arrived, how long did you have to wait to be examined?

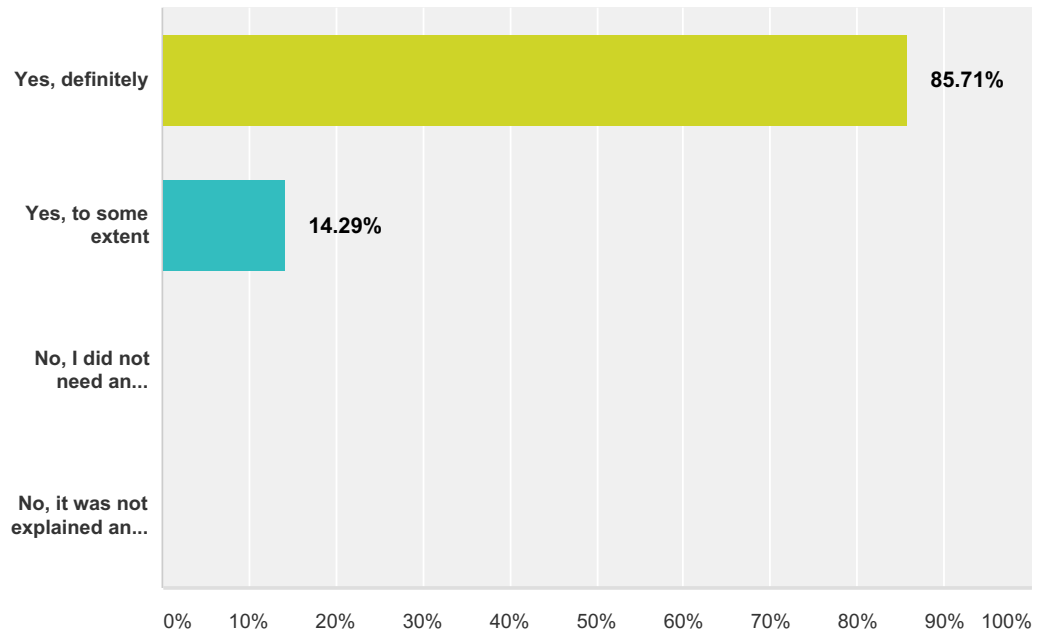
Answered: 14 Skipped: 4



Answer Choices	Responses	Count
I did not have to wait	14.29%	2
1-10 minutes	64.29%	9
11-30 minutes	14.29%	2
31-60 minutes	7.14%	1
More than 60 minutes	0.00%	0
Total		14

Q12 Did the Doctor explain your condition and treatment in a way you could understand?

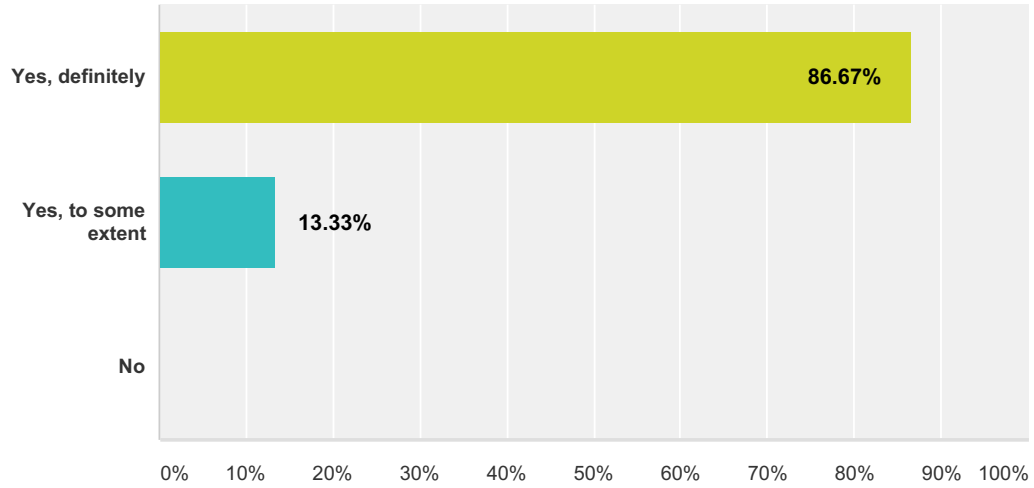
Answered: 14 Skipped: 4



Answer Choices	Responses
Yes, definitely	85.71% 12
Yes, to some extent	14.29% 2
No, I did not need an explanation	0.00% 0
No, it was not explained and it should have been	0.00% 0
Total	14

Q13 Were you treated with courtesy and respect by the healthcare professional who attended to you?

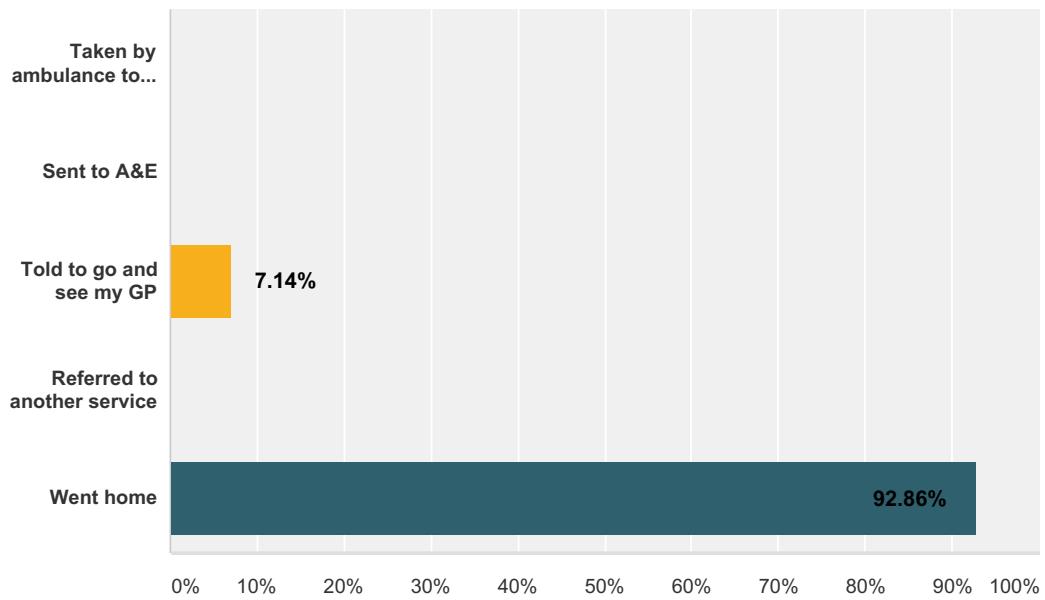
Answered: 15 Skipped: 3



Answer Choices	Responses	Count
Yes, definitely	86.67%	13
Yes, to some extent	13.33%	2
No	0.00%	0
Total		15

Q14 What happened at the end of your visit to the Primary Care Centre?

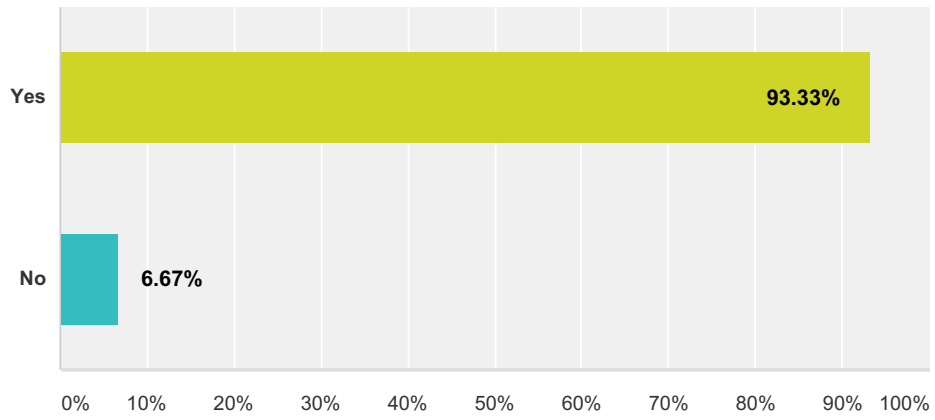
Answered: 14 Skipped: 4



Answer Choices	Responses
Taken by ambulance to A&E	0.00% 0
Sent to A&E	0.00% 0
Told to go and see my GP	7.14% 1
Referred to another service	0.00% 0
Went home	92.86% 13
Total Respondents: 14	

Q15 Were you told what to expect in the next few days and what to do if necessary?

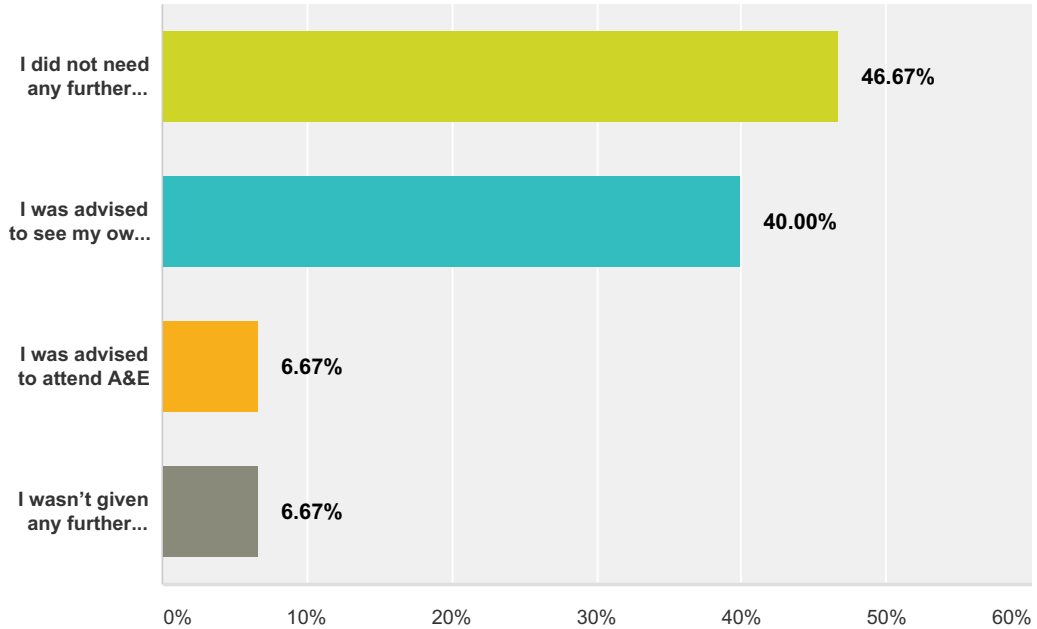
Answered: 15 Skipped: 3



Answer Choices	Responses
Yes	93.33% 14
No	6.67% 1
Total	15

Q16 Were you given the details of someone you could contact in case you had concerns after you left the Primary Care Centre?

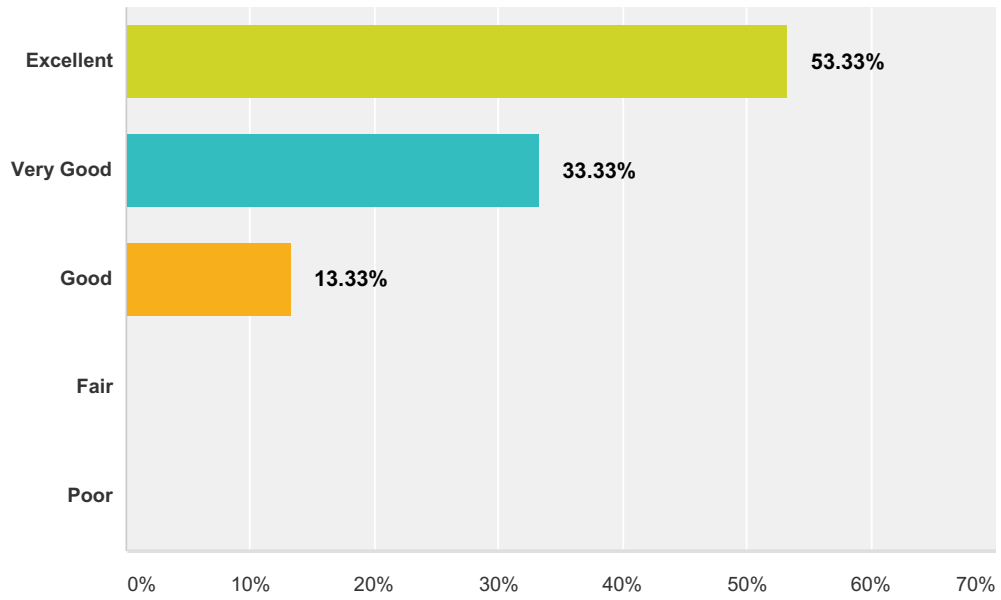
Answered: 15 Skipped: 3



Answer Choices	Responses	Count
I did not need any further details	46.67%	7
I was advised to see my own GP	40.00%	6
I was advised to attend A&E	6.67%	1
I wasn't given any further advice	6.67%	1
Total Respondents: 15		

Q17 How would you rate the service you received while at the Primary Care Centre?

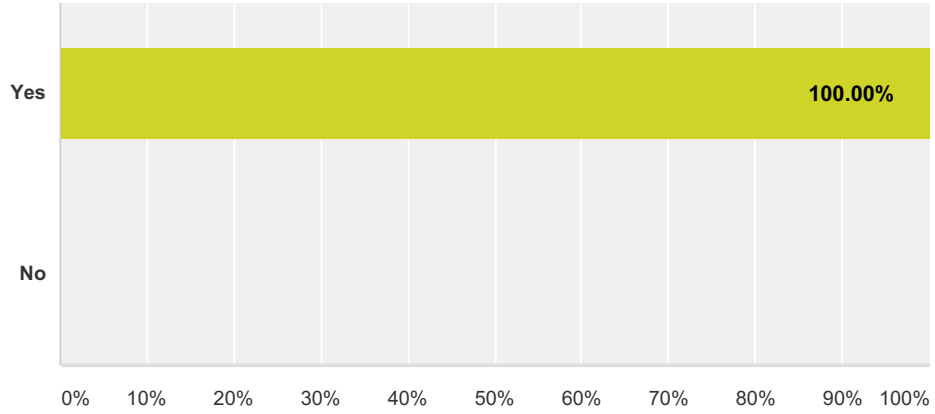
Answered: 15 Skipped: 3



Answer Choices	Responses
Excellent	53.33% 8
Very Good	33.33% 5
Good	13.33% 2
Fair	0.00% 0
Poor	0.00% 0
Total	15

Q18 if you needed medical attention, would you be happy to attend the Primary Care Centre again?

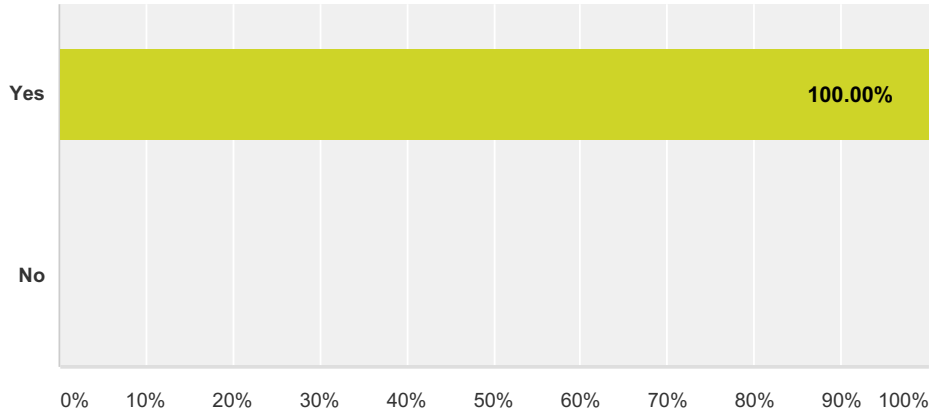
Answered: 15 Skipped: 3



Answer Choices	Responses
Yes	100.00% 15
No	0.00% 0
Total	15

Q19 If any of your friends, family or people you know needed medical attention would you be happy for them to attend this Primary Care Centre?

Answered: 15 Skipped: 3



Answer Choices	Responses
Yes	100.00% 15
No	0.00% 0
Total	15