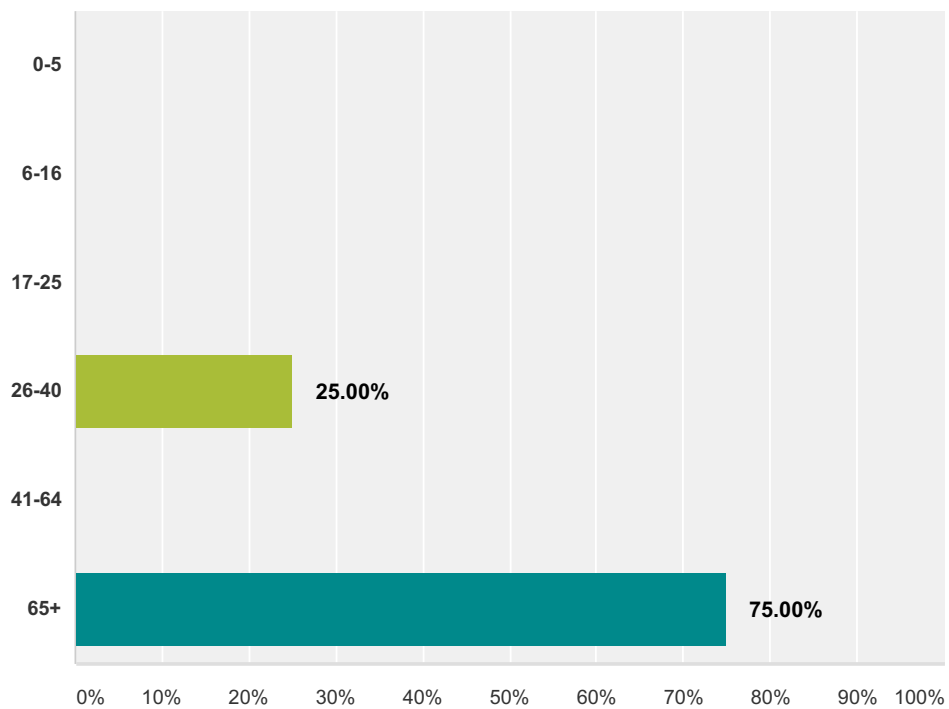


Q3 What age group is the patient? (if you are the patient please note your own age)

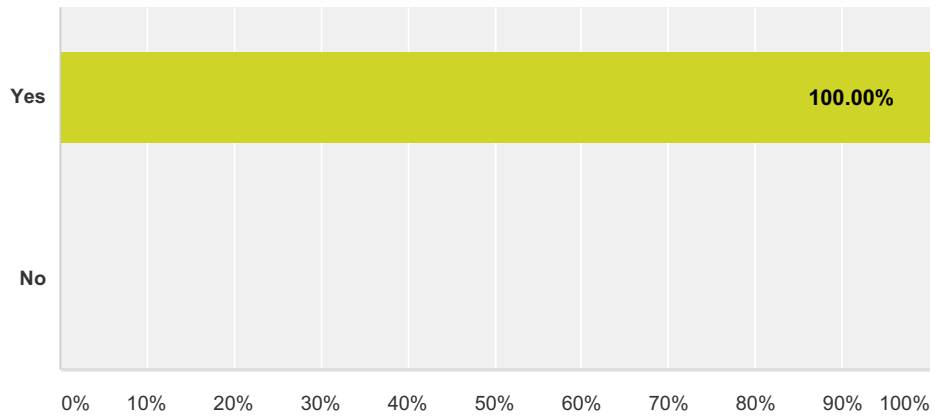
Answered: 4 Skipped: 0



Answer Choices	Responses
0-5	0.00% 0
6-16	0.00% 0
17-25	0.00% 0
26-40	25.00% 1
41-64	0.00% 0
65+	75.00% 3
Total	4

Q5 Did you speak to NHS 111 before coming to the Primary Care Centre?

Answered: 4 Skipped: 0

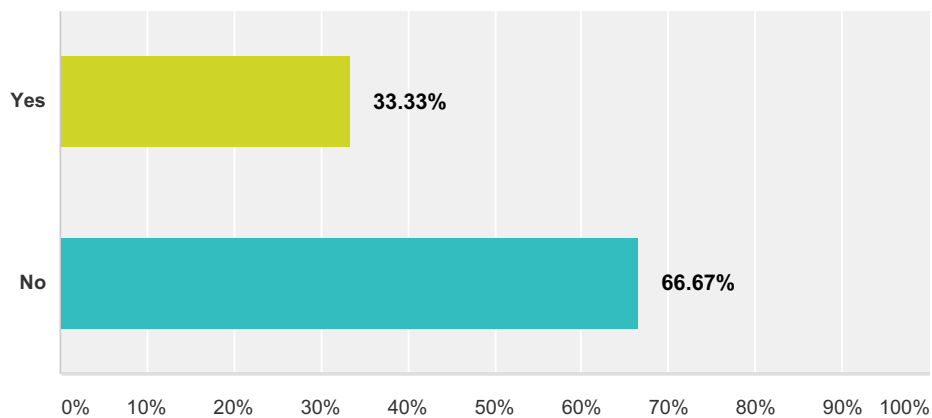


Answer Choices	Responses
Yes	100.00% 4
No	0.00% 0
Total	4

#	If you did not, who suggested you come to the Primary Care Centre?	Date
	There are no responses.	

Q6 Did you phone your Doctors Surgery before speaking to NHS 111?

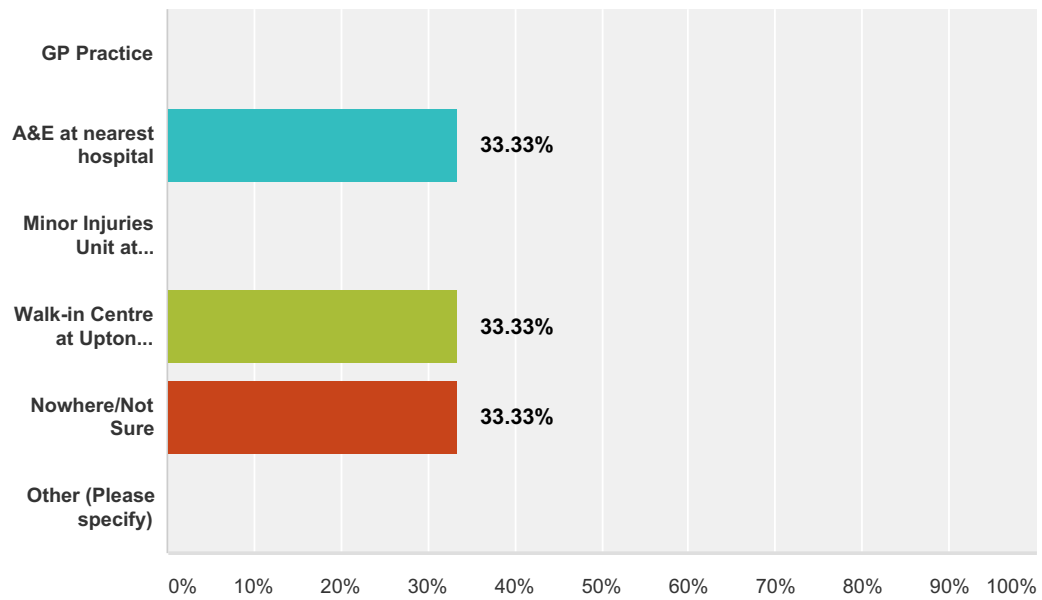
Answered: 3 Skipped: 1



Answer Choices	Responses
Yes	33.33% 1
No	66.67% 2
Total	3

Q7 Where do you think you would have gone if there was no Primary Care Centre?

Answered: 3 Skipped: 1

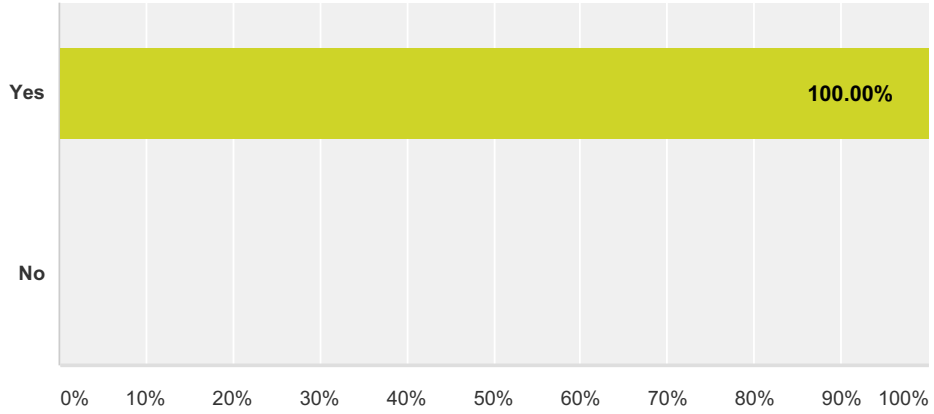


Answer Choices	Responses
GP Practice	0.00% 0
A&E at nearest hospital	33.33% 1
Minor Injuries Unit at Heatherwood Hospital	0.00% 0
Walk-in Centre at Upton Hospital	33.33% 1
Nowhere/Not Sure	33.33% 1
Other (Please specify)	0.00% 0
Total	3

#	Other (Please specify)	Date
	There are no responses.	

Q8 Did you already know about the Out of Hours Primary Care Centre before attending this time?

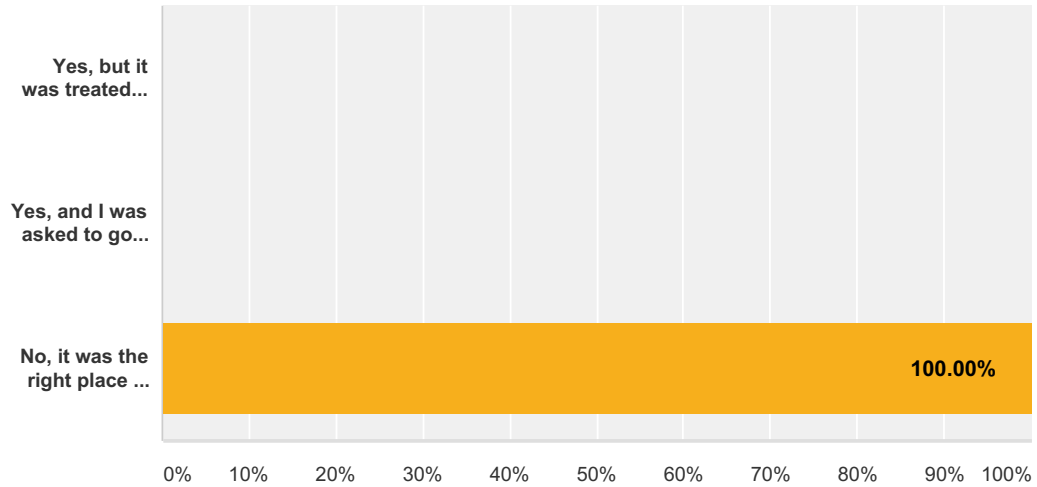
Answered: 3 Skipped: 1



Answer Choices	Responses
Yes	100.00% 3
No	0.00% 0
Total	3

Q9 When you saw to the Doctor at the Primary Care Centre were you advised that your condition should be treated at a different location, for example, pharmacist, GP, or A&E?

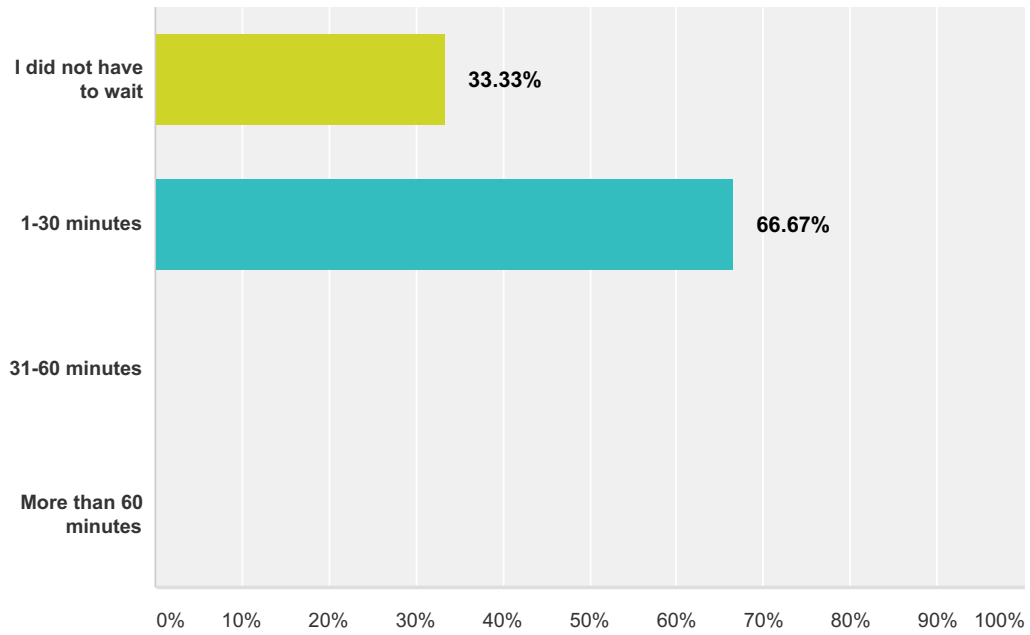
Answered: 3 Skipped: 1



Answer Choices	Responses
Yes, but it was treated anyway by the GP there and then	0.00% 0
Yes, and I was asked to go there instead	0.00% 0
No, it was the right place to come	100.00% 3
Total	3

Q10 From the time you arrived, how long did you have to wait to be examined?

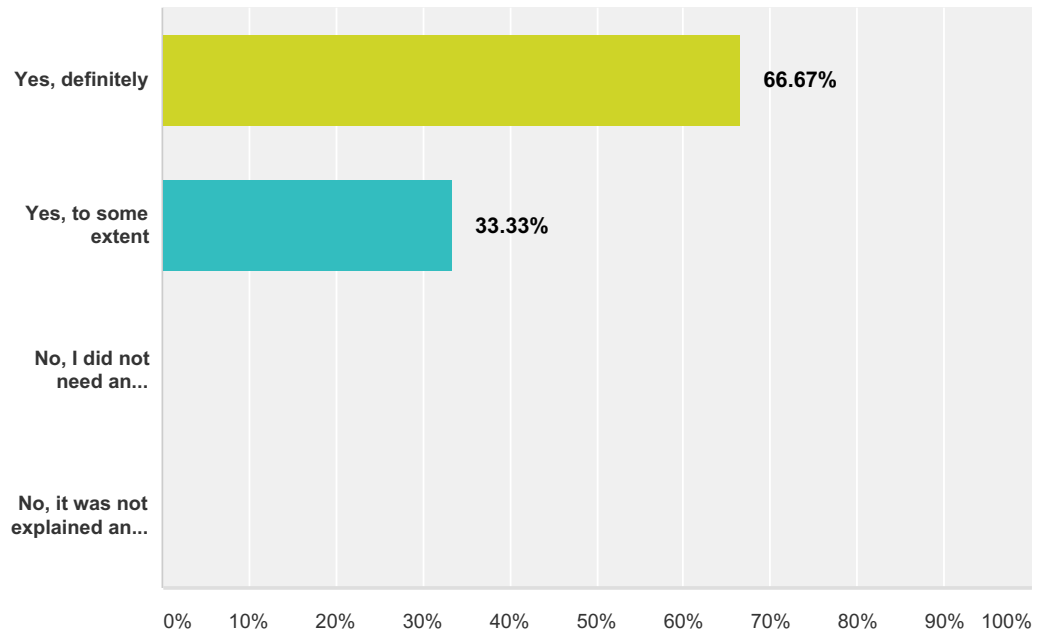
Answered: 3 Skipped: 1



Answer Choices	Responses	Count
I did not have to wait	33.33%	1
1-30 minutes	66.67%	2
31-60 minutes	0.00%	0
More than 60 minutes	0.00%	0
Total		3

Q11 Did the Doctor explain your condition and treatment in a way you could understand?

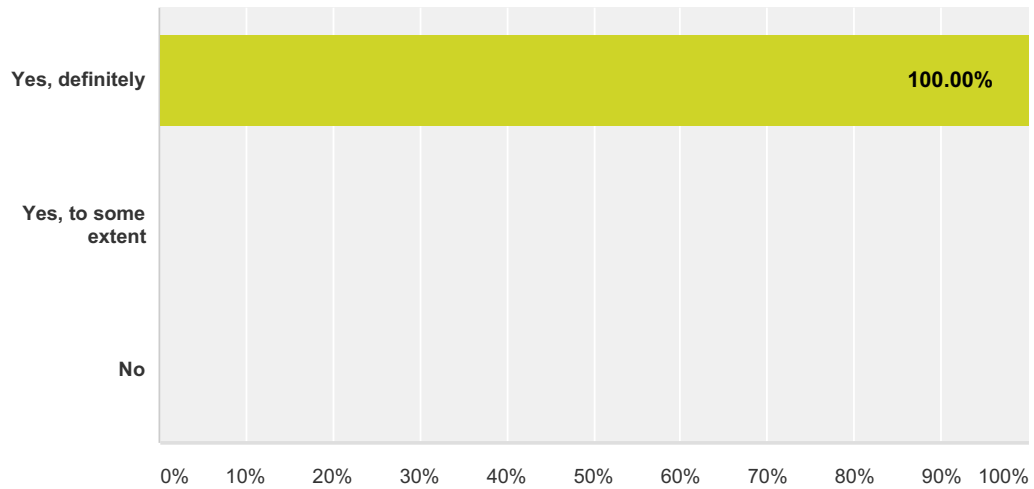
Answered: 3 Skipped: 1



Answer Choices	Responses
Yes, definitely	66.67% 2
Yes, to some extent	33.33% 1
No, I did not need an explanation	0.00% 0
No, it was not explained and it should have been	0.00% 0
Total	3

Q12 Were you treated with courtesy and respect by the healthcare professional who attended to you?

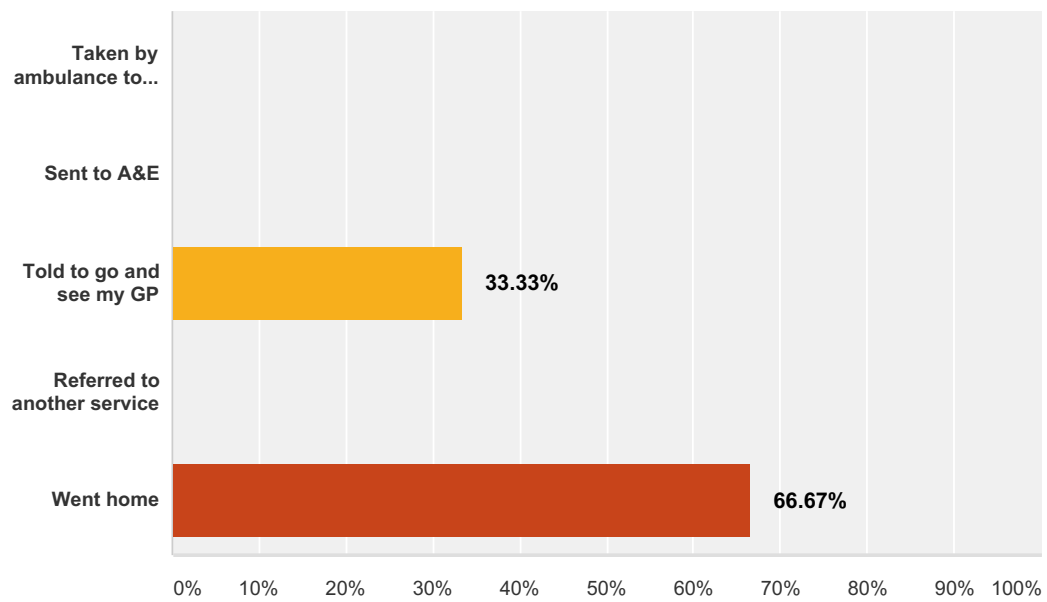
Answered: 3 Skipped: 1



Answer Choices	Responses	
Yes, definitely	100.00%	3
Yes, to some extent	0.00%	0
No	0.00%	0
Total		3

Q13 What happened at the end of your visit to the Primary Care Centre?

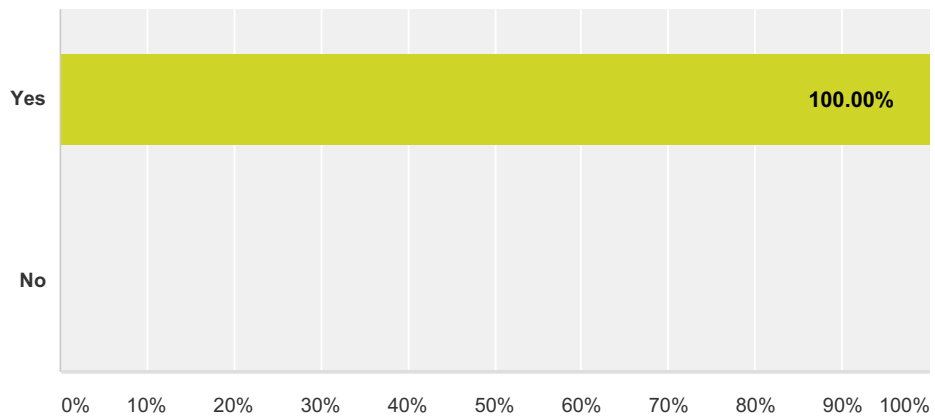
Answered: 3 Skipped: 1



Answer Choices	Responses
Taken by ambulance to A&E	0.00% 0
Sent to A&E	0.00% 0
Told to go and see my GP	33.33% 1
Referred to another service	0.00% 0
Went home	66.67% 2
Total	3

Q14 Were you told what to expect in the next few days and what to do if necessary?

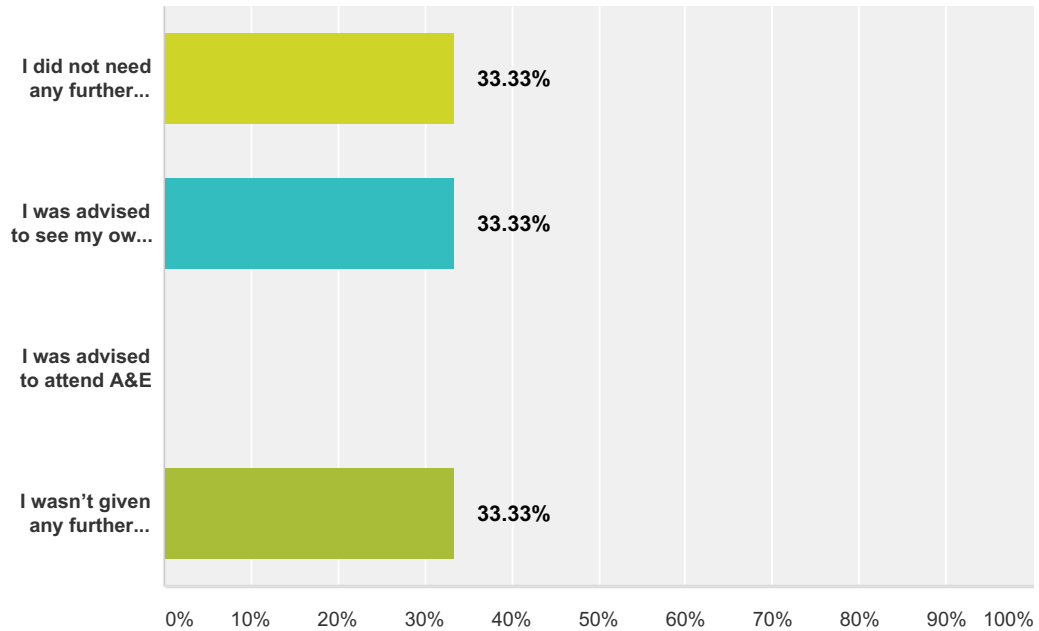
Answered: 3 Skipped: 1



Answer Choices	Responses
Yes	100.00% 3
No	0.00% 0
Total	3

Q15 Were you given the details of someone you could contact in case you had concerns after you left the Primary Care Centre?

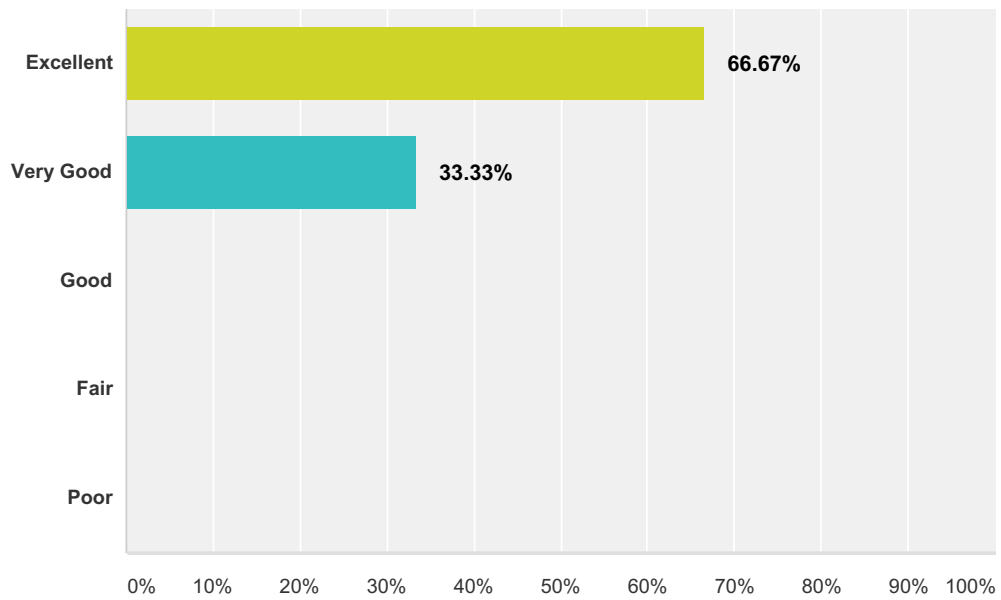
Answered: 3 Skipped: 1



Answer Choices	Responses	Count
I did not need any further details	33.33%	1
I was advised to see my own GP	33.33%	1
I was advised to attend A&E	0.00%	0
I wasn't given any further advice	33.33%	1
Total		3

Q16 How would you rate the service you received while at the Primary Care Centre?

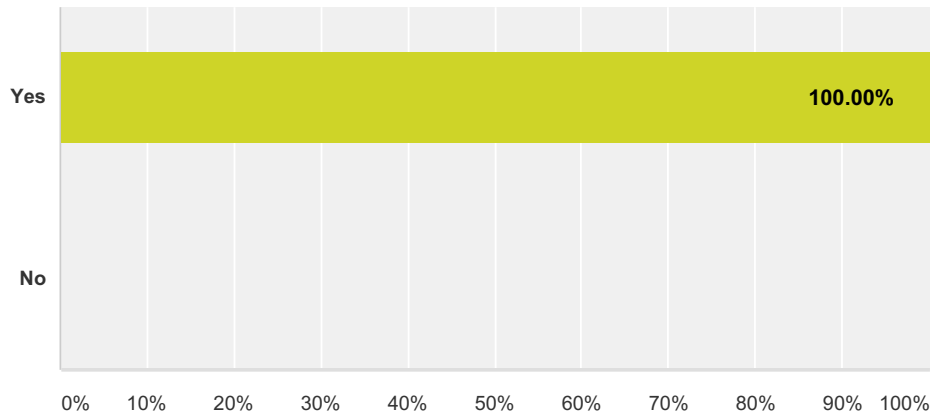
Answered: 3 Skipped: 1



Answer Choices	Responses
Excellent	66.67% 2
Very Good	33.33% 1
Good	0.00% 0
Fair	0.00% 0
Poor	0.00% 0
Total	3

Q17 Would you be happy to attend the Primary Care Centre again?

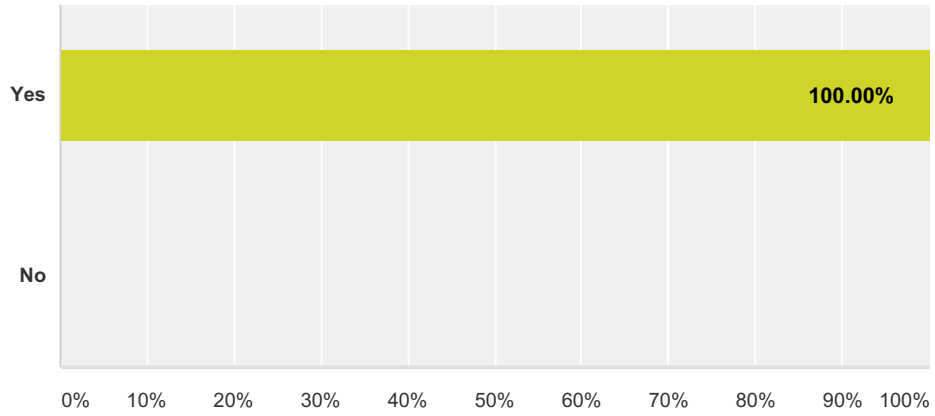
Answered: 3 Skipped: 1



Answer Choices	Responses
Yes	100.00% 3
No	0.00% 0
Total	3

Q18 Would you be happy for friends, family and people you know to attend this Primary Care Centre?

Answered: 3 Skipped: 1



Answer Choices	Responses
Yes	100.00% 3
No	0.00% 0
Total	3