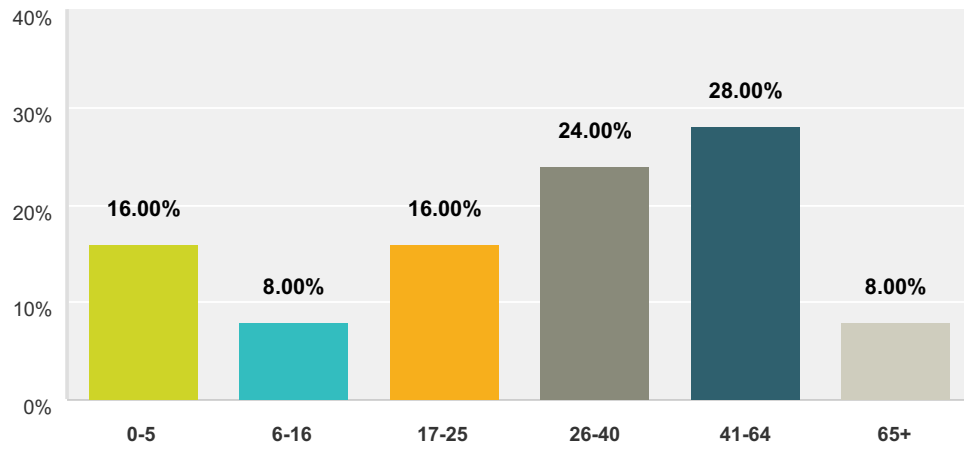


Q3 What age group is the patient? (if you are the patient please note your own age)

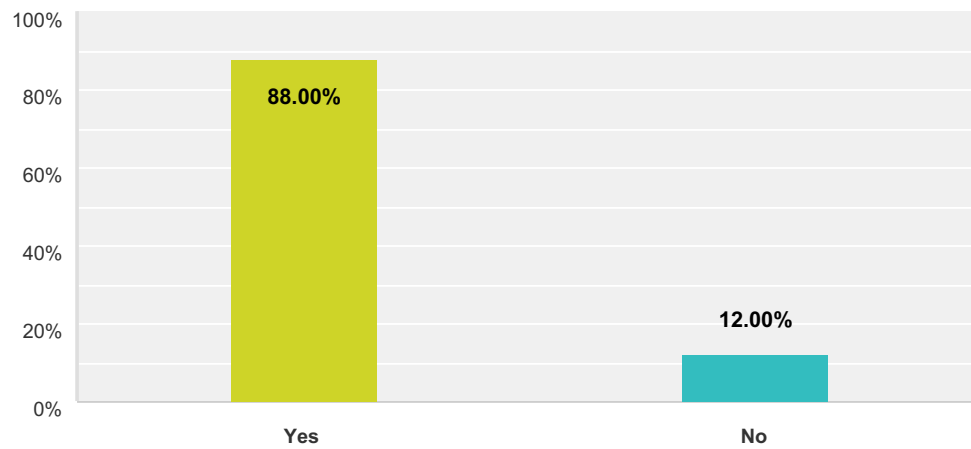
Answered: 25 Skipped: 0



Answer Choices	Responses
0-5	16.00% 4
6-16	8.00% 2
17-25	16.00% 4
26-40	24.00% 6
41-64	28.00% 7
65+	8.00% 2
Total	25

Q5 Did you speak to NHS 111 before coming to the Primary Care Centre?

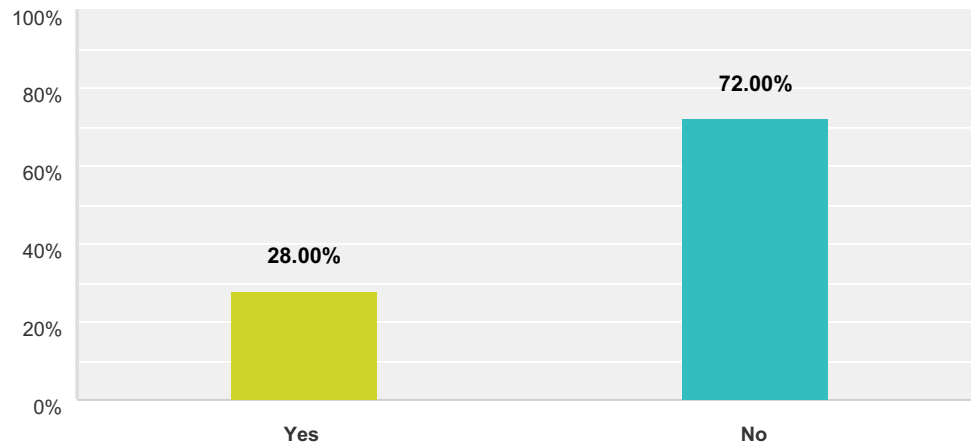
Answered: 25 Skipped: 0



Answer Choices	Responses
Yes	88.00% 22
No	12.00% 3
Total	25

Q6 Did you phone your Doctors Surgery before speaking to NHS 111?

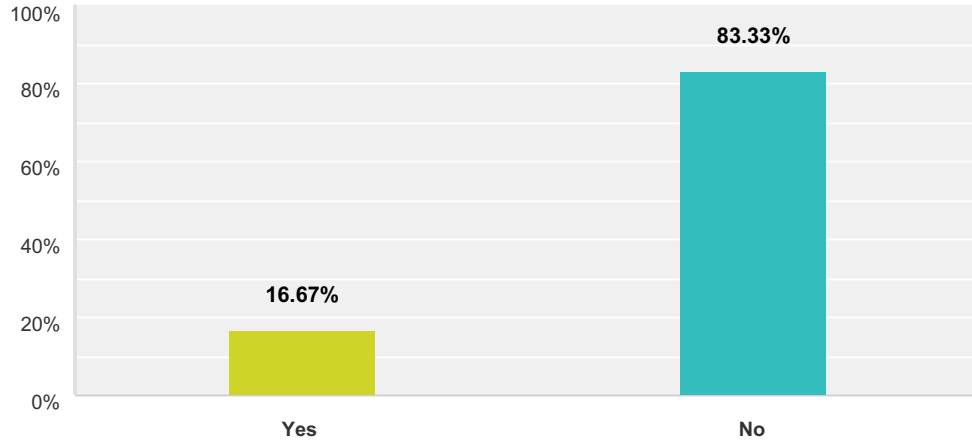
Answered: 25 Skipped: 0



Answer Choices	Responses	
Yes	28.00%	7
No	72.00%	18
Total		25

Q7 Were you advised to come to the Primary Care Centre by another service which was NOT NHS 111?

Answered: 24 Skipped: 1

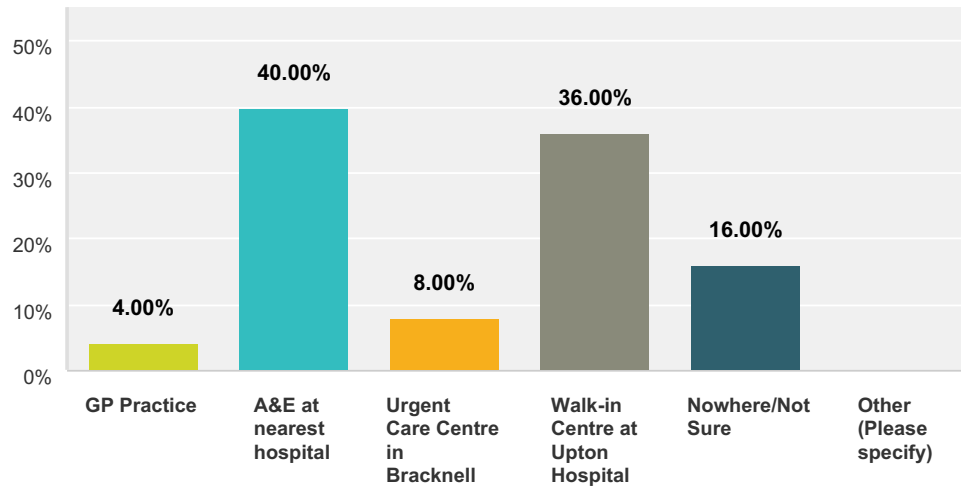


Answer Choices	Responses
Yes	16.67% 4
No	83.33% 20
Total	24

#	If Yes, please give details	Date
1	Dr who called me after I spoke to NHS 111.	3/10/2015 11:16 AM
2	Out of hours doctor	3/10/2015 11:11 AM

Q8 Where do you think you would have gone if there was no Primary Care Centre?

Answered: 25 Skipped: 0

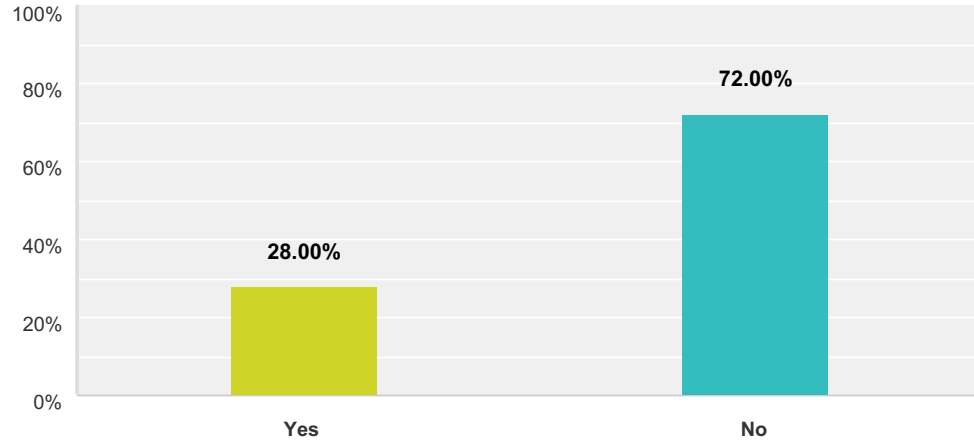


Answer Choices	Responses
GP Practice	4.00% 1
A&E at nearest hospital	40.00% 10
Urgent Care Centre in Bracknell	8.00% 2
Walk-in Centre at Upton Hospital	36.00% 9
Nowhere/Not Sure	16.00% 4
Other (Please specify)	0.00% 0
Total Respondents: 25	

#	Other (Please specify)	Date
	There are no responses.	

Q9 Did you already know about the Out of Hours Primary Care Centre before attending this time?

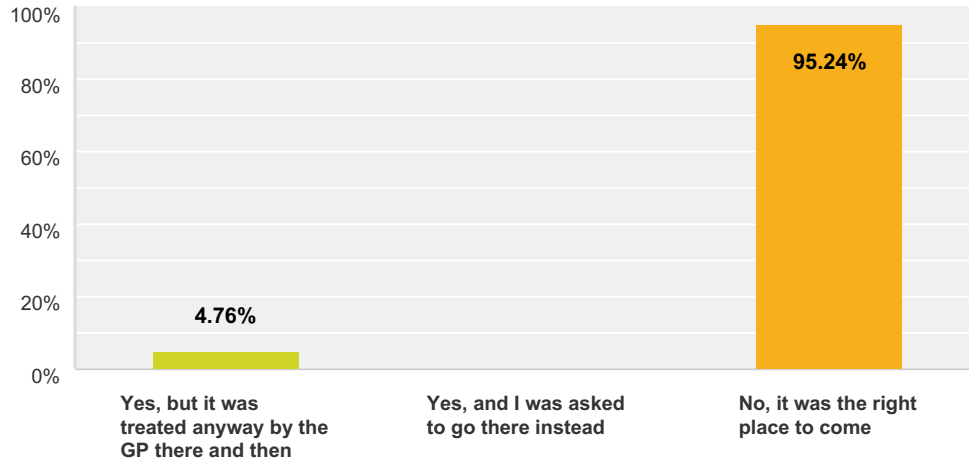
Answered: 25 Skipped: 0



Answer Choices	Responses
Yes	28.00% 7
No	72.00% 18
Total	25

Q10 When you saw to the Doctor at the Primary Care Centre were you advised that your condition should be treated at a different location, for example, pharmacist, GP, or A&E?

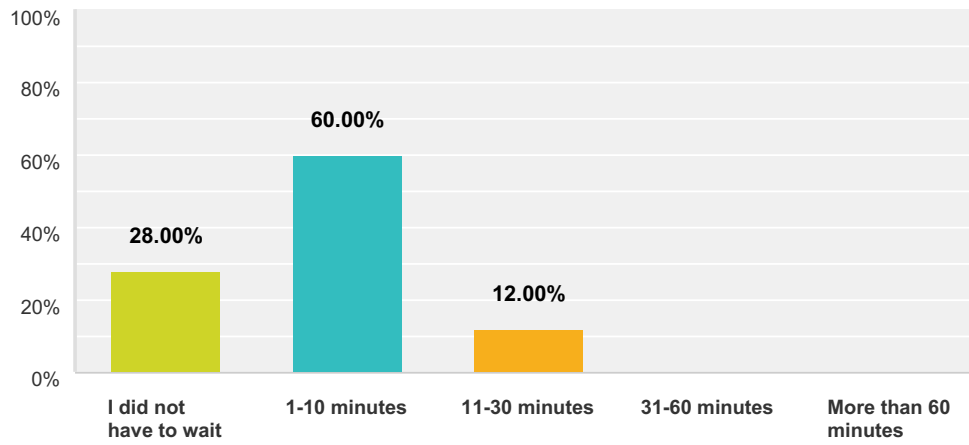
Answered: 21 Skipped: 4



Answer Choices	Responses
Yes, but it was treated anyway by the GP there and then	4.76% 1
Yes, and I was asked to go there instead	0.00% 0
No, it was the right place to come	95.24% 20
Total	21

Q11 From the time you arrived, how long did you have to wait to be examined?

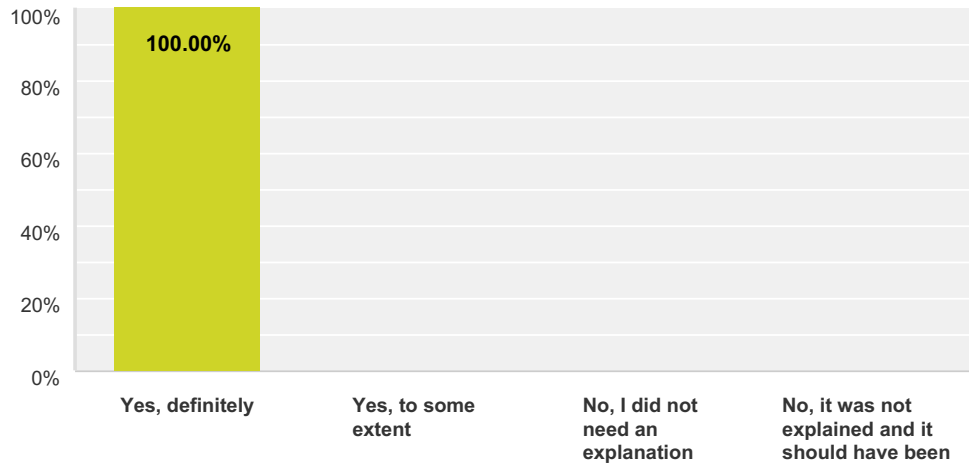
Answered: 25 Skipped: 0



Answer Choices	Responses	
I did not have to wait	28.00%	7
1-10 minutes	60.00%	15
11-30 minutes	12.00%	3
31-60 minutes	0.00%	0
More than 60 minutes	0.00%	0
Total		25

Q12 Did the Doctor explain your condition and treatment in a way you could understand?

Answered: 25 Skipped: 0



Answer Choices	Responses
Yes, definitely	100.00% 25
Yes, to some extent	0.00% 0
No, I did not need an explanation	0.00% 0
No, it was not explained and it should have been	0.00% 0
Total	25

Q13 Were you treated with courtesy and respect by the healthcare professional who attended to you?

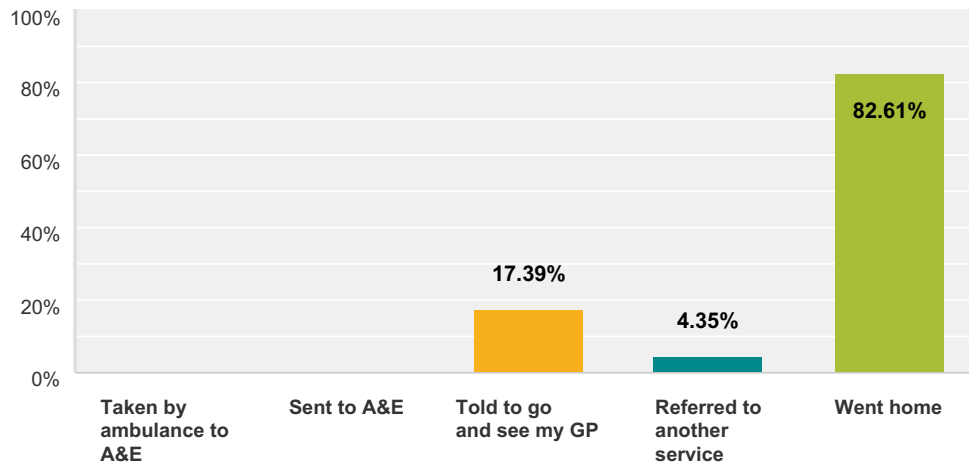
Answered: 25 Skipped: 0



Answer Choices	Responses	
Yes, definitely	100.00%	25
Yes, to some extent	0.00%	0
No	0.00%	0
Total		25

Q14 What happened at the end of your visit to the Primary Care Centre?

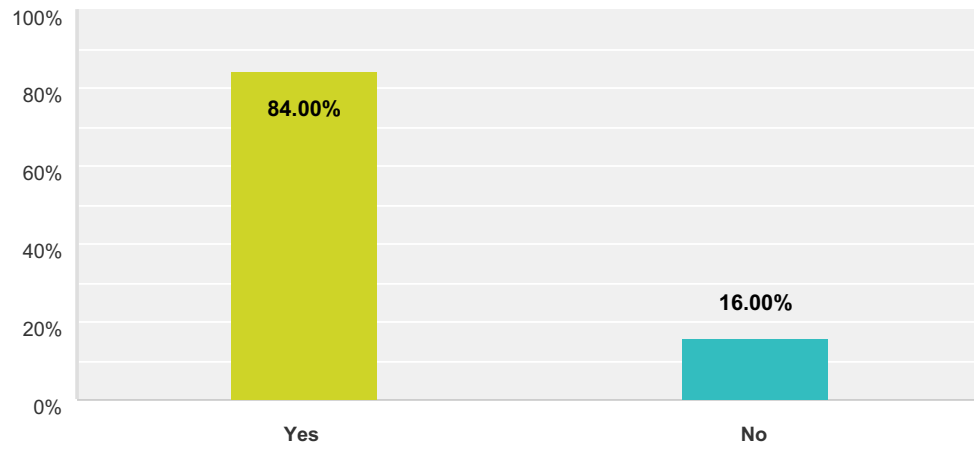
Answered: 23 Skipped: 2



Answer Choices	Responses	
Taken by ambulance to A&E	0.00%	0
Sent to A&E	0.00%	0
Told to go and see my GP	17.39%	4
Referred to another service	4.35%	1
Went home	82.61%	19
Total Respondents: 23		

Q15 Were you told what to expect in the next few days and what to do if necessary?

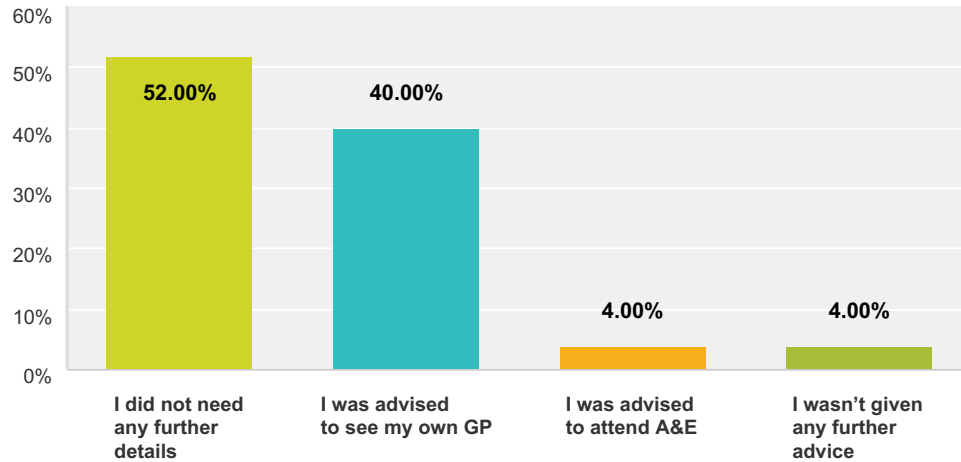
Answered: 25 Skipped: 0



Answer Choices	Responses	
Yes	84.00%	21
No	16.00%	4
Total		25

Q16 Were you given the details of someone you could contact in case you had concerns after you left the Primary Care Centre?

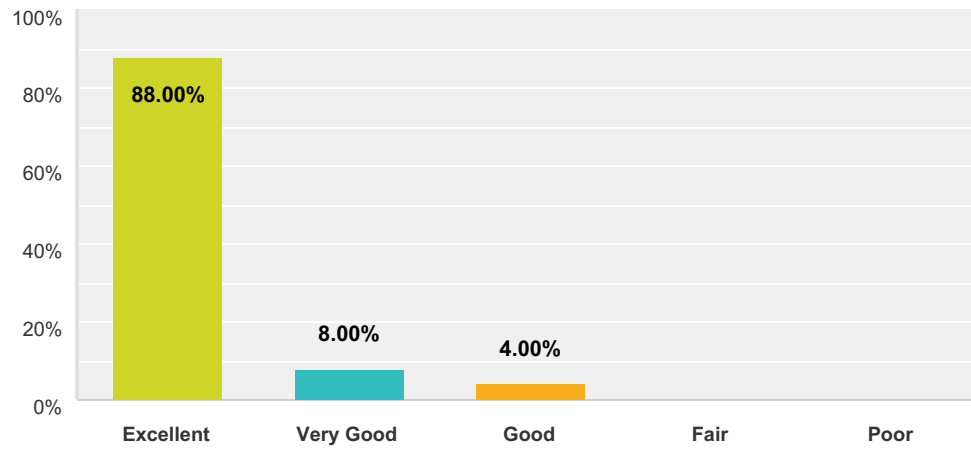
Answered: 25 Skipped: 0



Answer Choices	Responses	
I did not need any further details	52.00%	13
I was advised to see my own GP	40.00%	10
I was advised to attend A&E	4.00%	1
I wasn't given any further advice	4.00%	1
Total Respondents: 25		

Q17 How would you rate the service you received while at the Primary Care Centre?

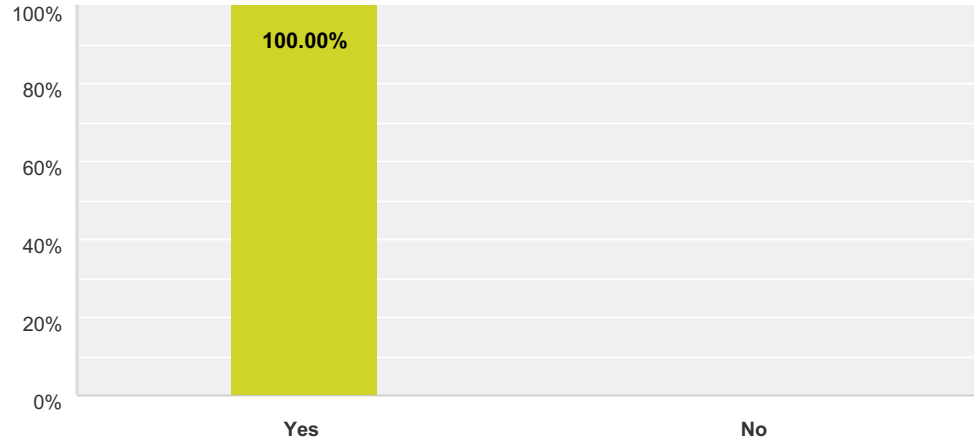
Answered: 25 Skipped: 0



Answer Choices	Responses
Excellent	88.00% 22
Very Good	8.00% 2
Good	4.00% 1
Fair	0.00% 0
Poor	0.00% 0
Total	25

Q18 if you needed medical attention, would you be happy to attend the Primary Care Centre again?

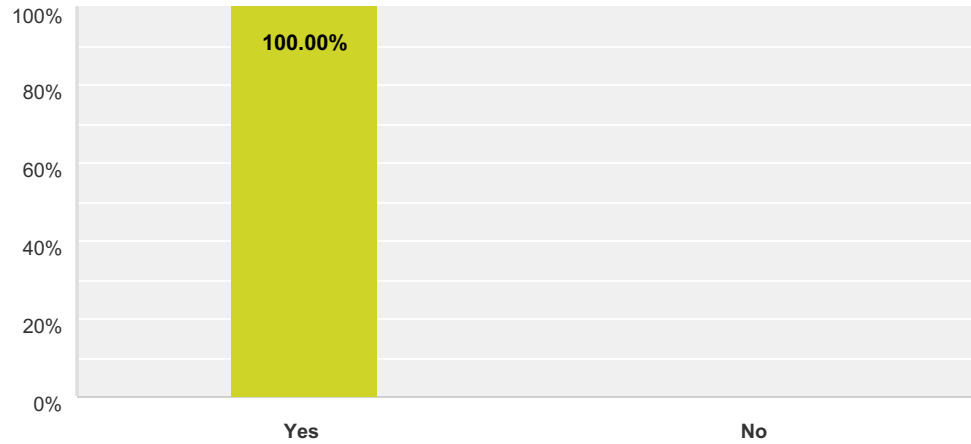
Answered: 25 Skipped: 0



Answer Choices	Responses
Yes	100.00% 25
No	0.00% 0
Total	25

Q19 If any of your friends, family or people you know needed medical attention would you be happy for them to attend this Primary Care Centre?

Answered: 25 Skipped: 0



Answer Choices	Responses
Yes	100.00% 25
No	0.00% 0
Total	25