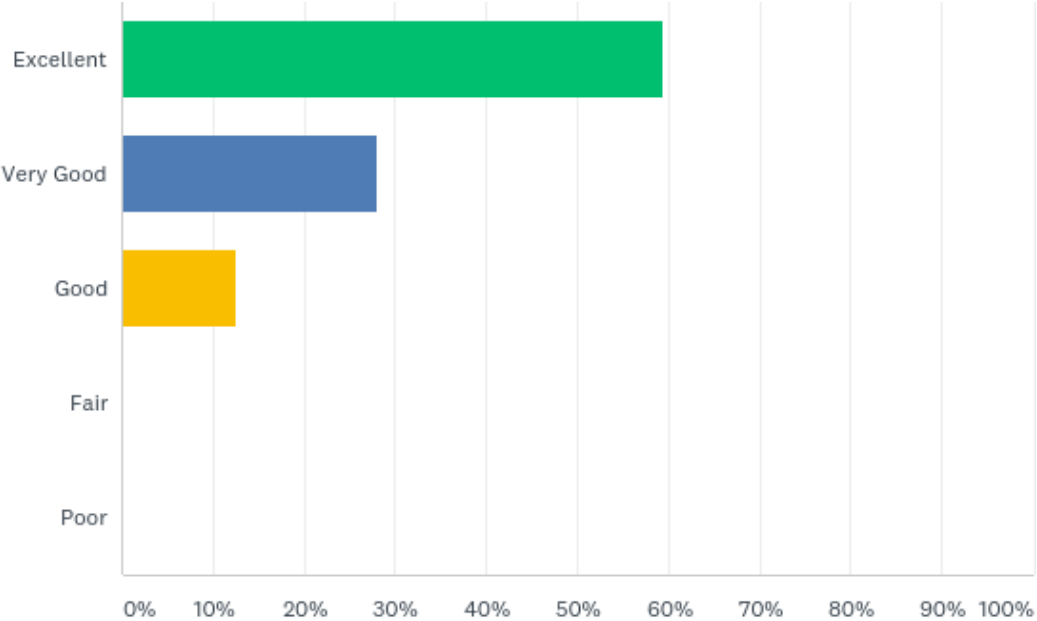


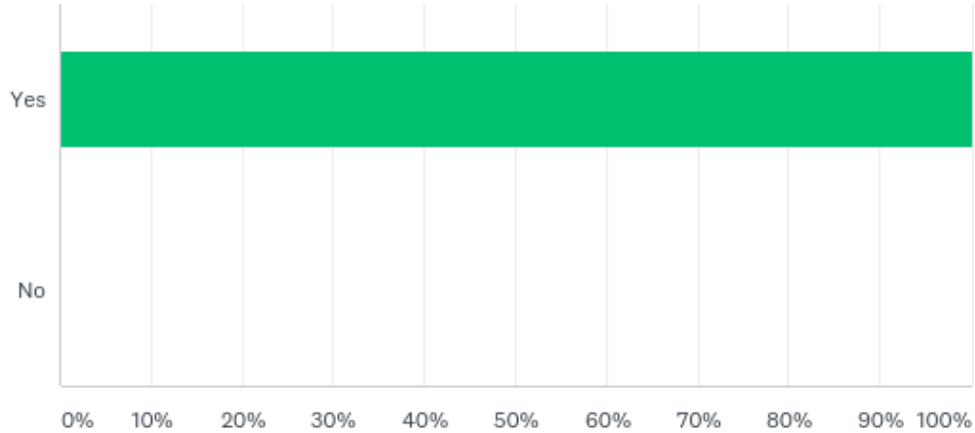
East Berkshire Out of Hours Patient Satisfaction Survey

January to June 2019

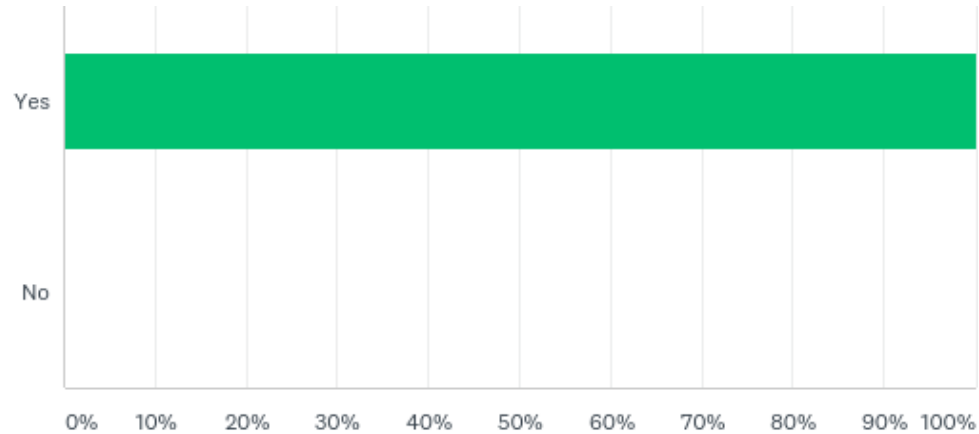
How would you rate the service you received from us?



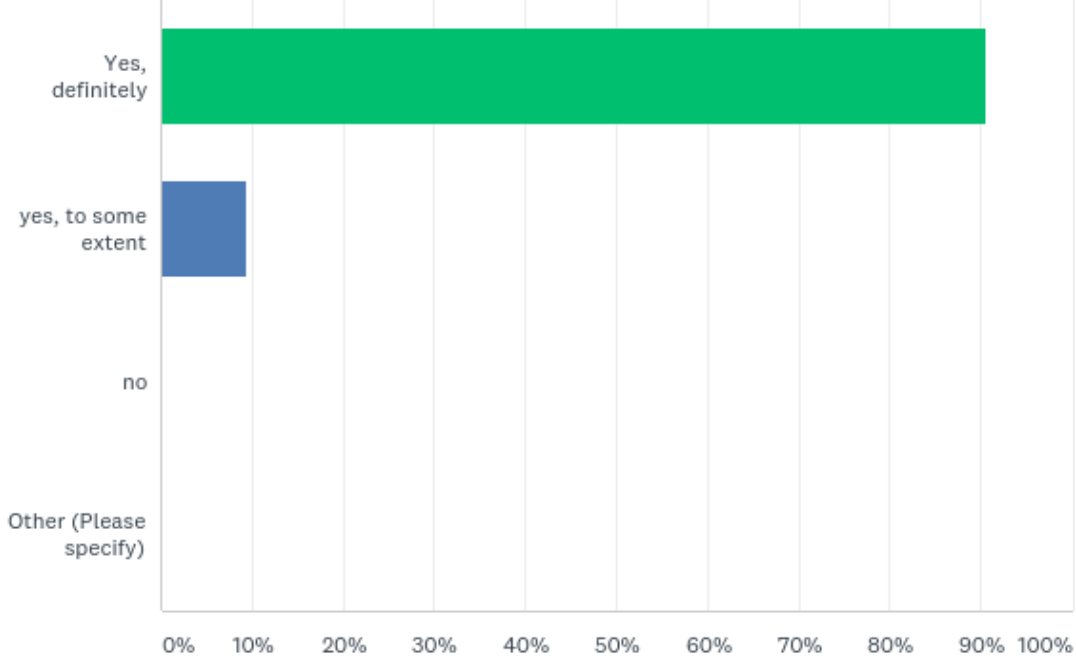
Would you be happy to use our services again for your healthcare needs?



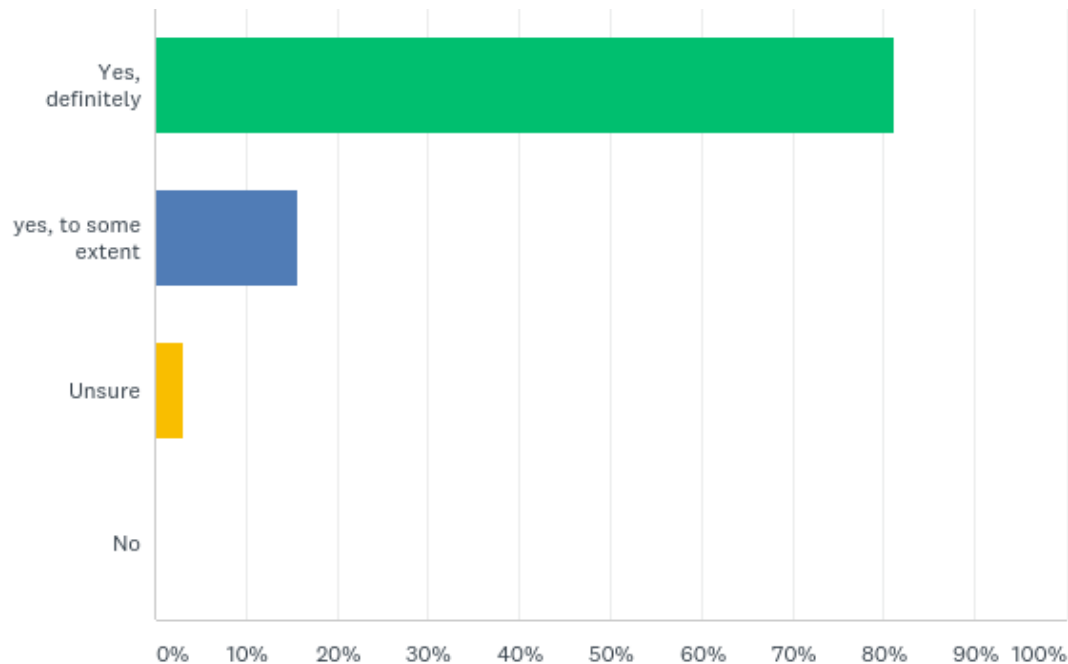
Would you recommend this service to your friends and family?



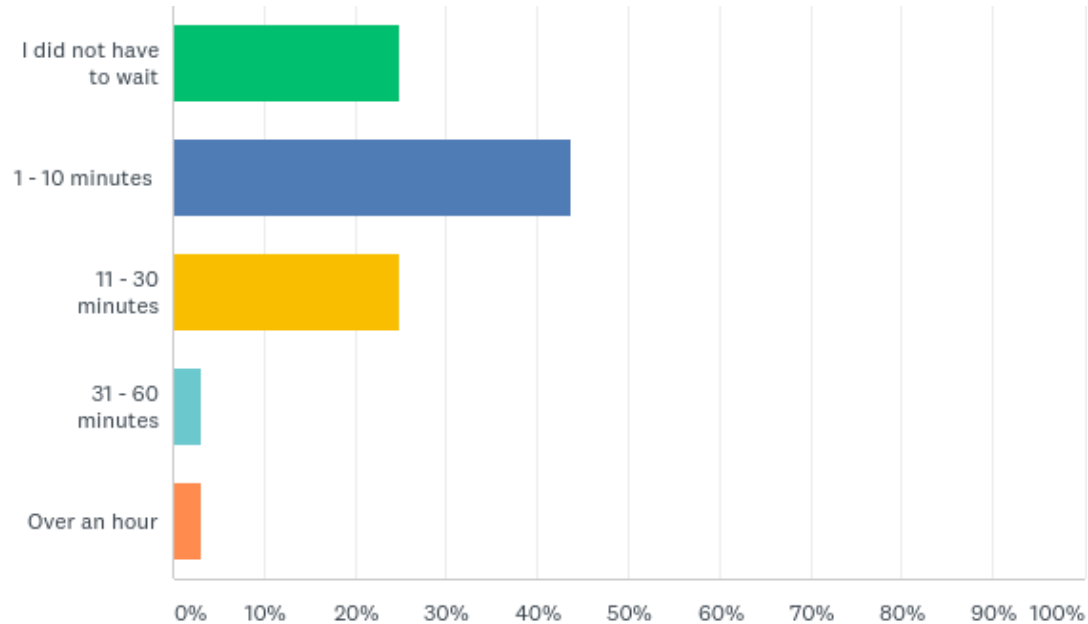
Did the Clinician treat you with respect and compassion?



Were the treatment and diagnosis given explained to you in a way you understood?



From the time you arrived, how long did you have to wait to be examined?



How would you rate the attitude of the receptionist?

